



<b>Report of:</b>	<b>Meeting</b>	<b>Date</b>
Marianne Hesketh, Service Director Performance and Innovation	Overview & Scrutiny	11 February 2019

**Council Business Plan – 3rd Quarter Performance Statement 2018/19**  
**October - December 2018**

**1. Purpose of report**

- 1.1** The dashboard style report (attached) gives a quick reference to quarterly progress against the council's business plan projects and measures, along with commentary where issues have been identified.

**2. Project Updates**

- 2.1** Of the 15 Business Plan projects, 11 have a green (on track) status, three have an amber (with issues) status and one is now closed. No projects have a red (failing) status. Further explanatory notes for the three projects with an amber status are included in the following paragraphs.

Support a sustainable future for the fish processing industry – As reported in previous quarters, the success of this project is highly dependent on negotiations with Associated British Ports (ABP). Whilst these talks are underway, an agreement is yet to be reached on how this project might be taken forward.

Support the delivery of the Wyre Early Action project to include a focus on vulnerable children and young people – One of the objectives of this project is co-location of partner agencies to reduce duplication. Contracts have been exchanged with the Police to move into the Civic Centre and further to the quarter 3 report, the move is imminent.

Deliver our #DigitalWyre strategy – Whilst a lot of good progress is being made, including: the implementation of the TOPdesk self-service portal for reporting of ICT faults and making requests; the resolution of many Public Service Network (PSN) issues and successful trial of the Modern.gov app, the service continues to struggle with lack of resource. However, two new staff for service desk positions have been appointed and took up post in January 2019.

- 2.2** Of the six commercial projects, four have a green status and two have an amber status. Further explanatory notes for the projects with an amber status are included in the following paragraphs.

Improve the return from Fleetwood Market – The issues with this project relate to a couple of tasks which are overdue. These being: pulling together a document describing business development plans for the market and researching heritage information about the market.

Expand wedding remit and include life events – progress against this project has been slower than planned. Preparations are underway for a wedding opening day to be held at Marine Hall on 17 February 2019 which is going to showcase all our wedding venues including Marine Hall, the Mount, Thornton Little Theatre and the Civic Centre in Poulton.

### **3. Performance Updates**

- 3.1** In addition to usual quarterly performance measures, the measures from the bi-annual Life in Wyre survey are included in the quarter 3 report. These results are broadly on track with customer satisfaction levels remaining high.

Of the 16 measures included on the report, six have a green status (improving or in line with expectations), six have an amber status (within 10% variance or comparable data unavailable) and four have a red status (worsening). Further explanatory notes for the four measures with a red status are included in the following paragraphs.

Number of dwellings planning permission is granted for – The actual figure for Q3 is relatively low compared to other quarters. Although a number of major housing applications were approved in the quarter, they were for reserved matters applications and had been counted previously in performance monitoring when outline consent was granted.

Number of affordable dwellings planning permission is granted for – No affordable dwellings were granted permission during this quarter. Although a number of major applications which included affordable housing provision were approved in the quarter, they were for reserved matters applications and had been counted previously in performance monitoring when outline consent was granted.

Number of businesses supported – The figure for Q3 this year is lower than for the comparator period (Q3 2017/18) but above the estimated target for the quarter. The reductions for this financial year are due to less events being held this year than in the previous year.

Number of paid up businesses registered with Wyred Up – The database was scrapped at the start of this financial year to ensure GDPR

compliance. Therefore now only includes businesses who have registered since April 2018.

<b>Financial and legal implications</b>	
Finance	<i>There are no financial implications</i>
Legal	<i>There are no legal implications</i>

**Other risks/implications: checklist**

If there are significant implications arising from this report on any issues marked with a ✓ below, the report author will have consulted with the appropriate specialist officers on those implications and addressed them in the body of the report. There are no significant implications arising directly from this report, for those issues marked with a x.

<b>risks/implications</b>	<b>✓ / x</b>
community safety	x
equality and diversity	x
sustainability	x
health and safety	x

<b>risks/implications</b>	<b>✓ / x</b>
asset management	x
climate change	x
ICT	x

**Processing Personal Data**

If the decision(s) recommended in this report will result in personal data being processed, a privacy impact assessment (PIA) will have been completed and signed off by the council's Data Protection Officer before the decision is taken (as required by the General Data Protection Regulations 2018).

report author	telephone no.	email	date
Claire Dubelbeis	01253 887645	Claire.Dubelbeis@wyre.gov.uk	31/01/19

<b>List of background papers:</b>		
name of document	date	where available for inspection

**List of appendices**

N/A